

Key Workers can assist your family in the following ways:

- Being a contact person in relation to Novita services.
- Assisting with understanding, planning and prioritising Novita Services.
- Providing information about Novita services.
- Attending and/or planning meetings.
- Helping with communication between the Novita team members.
- Supporting families.

Do I need a Key Worker?

Key Workers are especially useful for families who are new to Novita and are getting to know Novita services. Children who are transferring from kindy to school, primary school to high school, and leaving Novita services are other groups that may benefit from the help of a Key Worker.

Some families may not need a Key Worker, especially those who are familiar with Novita's services.

Who will be my Key Worker?

Your Key Worker may be your child's physiotherapist, speech pathologist, occupational therapist, psychologist or family services co-ordinator.

What if I don't want a Key worker?

No worries. You do not have to have a Key worker if you don't want one.

How do I find out more about Key Workers?

To find out more what Key Workers do, contact the office from which you receive services to speak to your team leader.

[Early Childhood Service North – Regency Park](#) – Ph: 8243 8311

[Early Childhood Service Central – Paradise](#) – Ph: 8207 8940

[Early Childhood Service South – St Marys](#) – Ph: 8172 9200

[Child & Adolescent Service North – Parafield Gardens](#) – Ph: 8182 1000

[Child & Adolescent Service South – St Marys](#) – Ph: 8172 9200

[Acquired Brain Injury Program – Regency Park](#) – Ph: 8243 8275