

# Our Mission

Enable children and young people living with disability and their families to participate in the community to their full potential.

# Our Values

We have developed a new set of values that build on our past and importantly, will inspire us to achieve our best. These values will form the foundation of everything that we do.

- I Integrity**  
Be honest and ethical in everything we do
- C Commitment**  
Be passionate in what we do
- A Accountability**  
Own our actions
- R Respect**  
Value every individual
- E Excellence**  
Make a positive impact

171 Days Road  
Regency Park SA 5010  
PO Box 2438  
Regency Park SA 5942  
T 1300 NOVITA (1300 668 482)  
F 08 8243 8361  
[enquiries@novita.org.au](mailto:enquiries@novita.org.au)  
[novita.org.au](http://novita.org.au)



# Our Strategic Plan

2017-2022





# Our Strategic Plan

The introduction of the National Disability Insurance Scheme has brought about major change for the disability sector. People living with disability and their families now have control and choice about the products, services and providers they use. Through the NDIS, people living with disability will be able to tailor funding and support to meet their individual needs and goals.

Novita's new Strategic Plan guides our evolution alongside the NDIS and signals our commitment to providing the best possible services and support to people living with disability and their families.

Novita is South Australia's largest community-based disability services organisation supporting South Australia's youth. Founded in 1939, we have been providing support and services to children and young people living with disability for more than 75 years.

Novita provides a range of high quality services including rehabilitation, occupational therapy, physiotherapy, psychology, speech pathology, diagnostic services and more. We also offer a range of programs including day options, group activities and OHSC, and mobile services such as in-home support. Novita's equipment and technology services cover orthotics, seating and mobility devices, home and building modification and assistive technology and communication.

We have a staff of more than 400 highly-trained therapists and specialists, who travel throughout metropolitan and regional South Australia, and target support to people's individual needs and goals using a transdisciplinary approach.

Our products and services are available to all people living with disability from birth through to adulthood, their families and supporters.

## We will...

- 1 Build community understanding, acceptance and inclusion of people living with disability.
- 2 Ensure the rights, safety and dignity of people living with disability, and their families, in all that we do.
- 3 Provide more people with the highest quality, family and person-centred products and services they need in a form that they want.
- 4 Be at the forefront of innovation and global best-practice in the support we offer to assist people living with disability, and their families, reach their full potential.
- 5 Build a workforce and culture that values teamwork, excellence, efficiency and effective outcomes, and is a place where people want to work that is admired by our sector.
- 6 Act as one business with a common purpose and systems, supporting multiple brands under the Novita banner.
- 7 Operate sustainably to enable constant reinvigoration of our capabilities for the benefit of all who use our products and services.

## Our Vision

Australia's leading provider of choice for innovative disability and community inclusion solutions.

